

VIATEK TECHNOLOGY

Innovative IT solutions that keep you operating at your best and help your business grow.

About us:

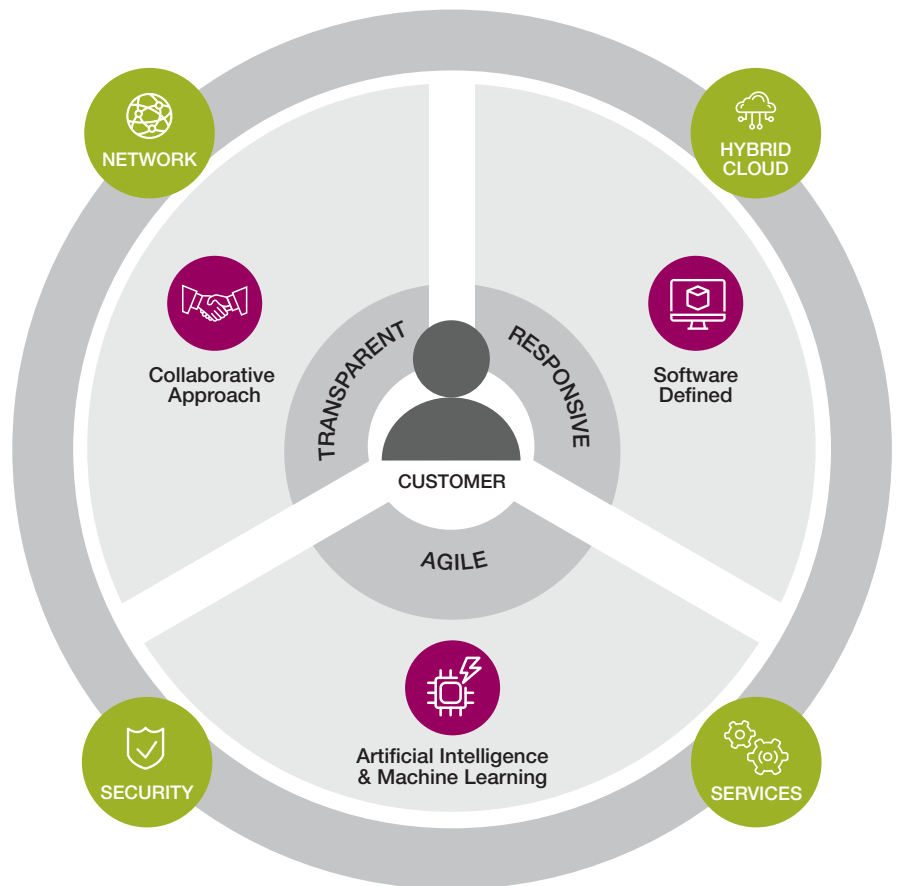
Viatek Technology is committed to providing innovative IT solutions to keep you operating at your best and help your business grow. We are proudly Australian owned with 19 offices across Australia (Metro and Regional). Our approach is in building long term partnerships with our clients by understanding their business needs and implementing the right technology solutions to address business challenges.

WHY CHOOSE VIATEK?

We take the cost and complexity out of managing your IT infrastructure by providing current, effective Cloud Solutions and Managed IT Services.

VIATEK SPECIALISE IN PROVIDING:

-  **Managed IT Services**
-  **Cloud Solutions (Public & Private)**
-  **Security & Threat Defence**
-  **Networking & SDWAN**
-  **Professional Services**
-  **SAP Consulting**
-  **Cloud Telephony (UCaaS)**



WHAT OUR CUSTOMERS SAY:

“With Managed IT, we don’t have any internal IT, it’s only myself and I liaise with **Viatek**. If there’s a problem, I just refer to the Help Desk; if it’s basic it gets fixed then; if not, it gets referred to a higher technician. Anything urgent gets done straight away anyway. It’s really good peace of mind and it all works very well.”

Dena Buxton | Corporate Services Manager, Gippsland PHN

“With **Viatek’s** support, we can keep focusing on our patients and continuing to provide the excellent care Ultrasound Care is known for.”

Jo Mahendran CEO | Ultrasound Care

Viatek brings four key service offerings to market:



1. CLOUD SOLUTIONS

We are Cloud specialists and have extensive experience in the design, implementation and delivery of both Public and Private Cloud Solutions, utilising our Sydney and Melbourne Data Centres.

Viatek Technology's Cloud Services:

- Cloud Infrastructure (IaaS)
- Cloud Hypervisor (HaaS)
- Cloud Desktop (DaaS)
- Cloud Backup (BaaS)
- Cloud DR (DRaaS)
- Cloud PBX Telephony (UCaaS)



2. SECURITY

Our expert security solutions enable the clean and secure delivery of your enterprise environment through:

- Managed Firewall Solutions
- Security Assessments and Audits
- Deployment of Secure Wi-Fi Solutions
- Multi-Factor Authentication



3. NETWORKING

Viatek Technology design, supply, install and maintain end-to-end enterprise networking solutions. We achieve this through the delivery of:

- Internet & Wide Area Network Solutions
- Design and implementation of SD-WAN Solutions



4. SERVICES

Viatek Technology's goal is to minimise IT complexity and improve staff efficiency with our range of specialist IT Services.

Managed Services

With a Viatek Technology Managed Services plan, our highly skilled team takes full accountability of your core business systems and infrastructure allowing you to focus on your business.

Viatek Technology's Managed Services include:

- Australian based Service Desk ready to assist you around the clock.
- 24/7 Monitoring and Management of business systems and infrastructure.
- Knowledge Management and Performance dashboards (including Advanced Analytics and Data Visualisation).
- Fixed monthly costs supported by Service Level guarantees and a dedicated Account Manager.
- Skilled IT Consultants available to address fluctuating resourcing requirements.

Professional Services

Our experienced Professional Service team will help address your business challenges by designing fit for purpose Technology Solutions. We specialise in:

- Cloud strategy, Readiness and Migration Services (Public & Private Cloud)
- Network Optimisation and deployment
- Digital transformations
- Infrastructure Implementation and Integration Services
- End-point roll out and Lifecycle Management
- IT Consultancy Services
- Best Practice Project Management (PRINCE2, PMBOK, and Agile)

SAP Consulting

Viatek Technology is an SAP accredited Systems Implementation Partner and is a locally certified SAP Hosting Partner. Our SAP Consulting and Support Services cover a broad range of niche areas including:

- SAP Managed Cloud
- SAP Hosting
- SAP Consulting & Support Service
- Resource Augmentation

WHAT OUR CUSTOMERS SAY:

“**Viatek** plays a true technology partner role and is definitely ‘inside the tent’. At RFI, we treat them as an internal part of our business.”

Drew Auld, CIO | RFI Technology Solutions



MAJOR TECHNOLOGY PARTNERS



WE'D LOVE TO WORK WITH YOU

1300 842 835 | ITSALES@VIATEK.COM.AU | WWW.VIATEK.COM.AU

